



Tech4ALL

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EUROPEAN GRUNDTVIG LEARNING PARTNERSHIP
INVESTIGATING TEACHERS' PRACTICES IN USING
TECHNOLOGY FOR ADULT LANGUAGES LEARNING

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Test of
“Best practice” materials
Adult Language Learners
Basic English for MCD staff

The tool "Basic English for MCD staff" was tested by 150 workers and university and secondary school students (mainly from Hasselt University) and by about 100 MCD workers in Italy.

You could use the DVD via computer or via DVD reader connected with a TV.

The test made by workers and students in Belgium, Portugal and Finland was made using only the main DVD, composed by 20 units.

Every unit is composed by a short clip and some exercises.

You could listen and see the short movie with English subtitles or Italian subtitles.

If you don't answer correctly to the questions you're obliged to listen again to the clip and answer again till you insert the right questions.

The main target of the tool "Basic English for MCD staff" were employees of McDonald's restaurants in Italy with only very little knowledge of English.

They used the tool both at work and at home.

The kit given to every member of the staff was composed by the main DVD containing all the 20 units, a second DVD containing "Useful words" translated from Italian to English and with the possibility to listen to the right pronunciation and a 94 pages book containing the text of all the 20 units also translated in Italian and the dictionary of the useful terms.

The international testers were not Italian and they had not the book and the second DVD.

Was said to all the testers that this was a "Basic English" tool customized for McDonald's staff but some of them, especially some of the students, made comments as the tool was dedicated to them and not to a special target of Italian workers.

Notwithstanding this, the 150 international testers considered the tool useful or very useful (84%) and only 3 ones said that was not useful.

Only one person considered it difficult.

Most of testers used it via pc (83%).

Most of the testers don't made suggestions (53%) or said that the tool was good as it was (28%).

Therefore we can say that the tool was considered useful and well done.

If we focus on the workers (98 persons on 150 testers) we could see that the appreciation of the DVD was 89% and no one considered it "not useful".

Between the students (52 persons on 150 testers) the appreciation was of 75%, but the tool was considered not useful not considering MCD Italian workers but for themselves.

The comments of students not appreciating the tool were:

- I already know all this;
- Too easy;

- Too easy for me;
- I will never work at McDonald's;
- Learned nothing new.

One student suggested to put the clips on internet creating a new tool on "YouTube".

The comments of workers instead were very positive such as:

- Very user-friendly software. I would even add more situations;
- Great job! Are there any similar programs for other languages?
- Realistic situations, very clear;
- I loved the videos!
- I worked at McDonald's a few months ago, and I must say that this videos are very understandable.
- I liked that the actors spoke slowly and clearly. That way I could understand everything;
- I like that you can see the videos with English and Italian subtitles, that is very useful I think;
- I think this language learning program is really good and useful (also) if you want to learn Italian.

The workers had some problems because of their little ICT literacy, for example some of them were not able to pass from one unit to another skipping the menu or to skip the vision of one clip in they wanted not to see it.

The workers wrote many suggestions:

- Maybe some basic grammar?
- I could add more exercises;
- I would even add some more situations;
- Maybe get some feedback on reason why a response is false.

Also some students suggested:

- A search function to choose what kind of exercises you like to make;
- To be easier to navigate throughout the DVD.

The most of students were very skilled in English but also the most of them liked the tool:

- Very good examples of daily situations!
- Nice layout;
- The level is very appropriate for the target group;
- I approve!

Concerning the test made by Italian workers, all the testers used the tool and all appreciated the full kit.

The only common suggestion was concerning the creation of more units to go on in the training!

In conclusion we can say that the tool "Basic English for MCD staff" was a "best practice" also according to our testers and that it was very appreciated.



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ALL TESTERS

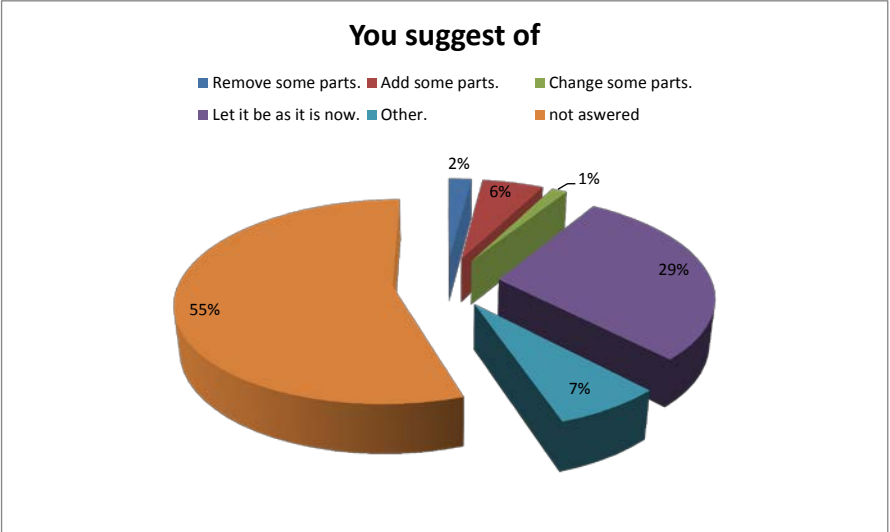
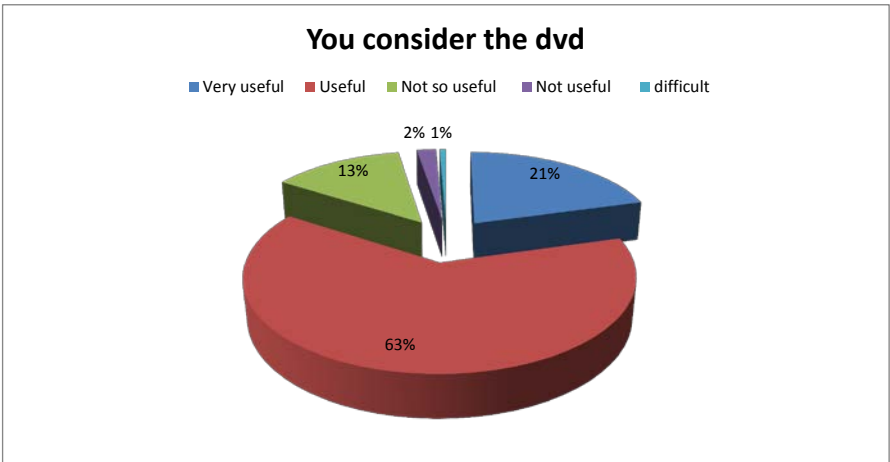
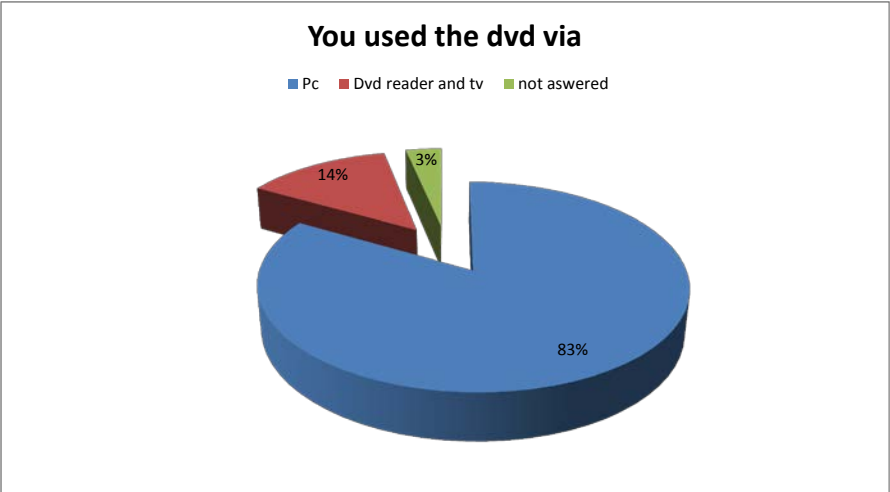
Name (Nome)	Surname (Cognome)	Position (categoria)	You used the dvd via (hai fruito il dvd con quale dispositivo?)	You consider the dvd (consideri il dvd)	You suggest of (all the answers you like): (io suggerisco di... scegli una delle possibilità)
Konanowicz	Erik	Other worker	Pc	Useful	Let it be as it is now.
Hermans	Stefan	Other worker	Pc	Useful	Add some parts.
Cludts	Maarten	Other worker	Pc	Very useful	
Hertogs	Kimberly	Other worker	Pc	Very useful	Let it be as it is now.
Grieten	Christof	Other worker	Pc	Useful	Other.
Knubben	Sharmaine	University student	Pc	Useful	Let it be as it is now.
anonymous		Secondary school	Pc	Useful	Let it be as it is now.
Simoens	Cynthia	Other worker	Pc	Very useful	Let it be as it is now.
Lambertz	Hans	Other worker	Pc	Very useful	
Grauwels	Sarah	Other worker	Pc	Useful	Let it be as it is now.
Bartoli	Laura	Other worker	Pc	Useful	Let it be as it is now.
Achten	Jeroen	Other worker	Pc	Not so useful	Add some parts.
Kessels	Daisy	Secondary school	Dvd reader and tv	Useful	Let it be as it is now.
Verschakelen	Elke	Worker in a hotel	Pc	Very useful	Let it be as it is now.
Leenaerts	Sara	Other worker	Pc	Not so useful	
Oosterbos	Niels	University student	Pc	Useful	Let it be as it is now.
Verstappe	Johnny	Other worker	Pc	Useful	Let it be as it is now.
Konanowicz	Lindsey	nurse	Pc	Useful	Add some parts.
anonymous		Secondary school	Pc	Not so useful	Change some parts.
Paulussen	Tom	University student	Pc	Useful	Let it be as it is now.
Spallina	Emanuela	Other worker	Pc	Useful	Let it be as it is now.
Segers	Liesbeth	retired	Pc	Useful	Let it be as it is now.
Verbruggen	Janina	Other worker	Pc	Useful	Other.
Clijsters	Dirk	Other worker	Pc	Useful	Other.
Clijsters	Geert	Other worker	Pc	Useful	
	Jos	Worker in a hotel	Dvd reader and tv	Not so useful	Add some parts.
anonymous		University student	Pc	Useful	
Roost	Jan	Other worker	Pc	Very useful	
Vissers	Jeroen	Other worker	Pc	Useful	Let it be as it is now.
Vliegen	Ilse	Other worker	Pc	Useful	Let it be as it is now.
Groenen	Ilse	Other worker	Pc	Useful	Change some parts.
Castro	Jos	Other worker	Pc	Very useful	Let it be as it is now.
Orlando	Theresa	Other worker	Pc	Useful	Other.
Heylen	Vicky	University student	Pc	Useful	
Matthys	Ben	Other worker	Pc	Not so useful	
Thaens	Andy	garage owner	Pc	Useful	Add some parts.
Geebelen	Griet	University student	Pc	Not so useful	Add some parts.
Bleukx	Annelies	worker in a	Pc	Very useful	
Das	Nele	Other worker	Pc	Useful	Let it be as it is now.
Huygen	Sylvie	Other worker	Pc	Useful	Other.
Van Pol	Katrien	Other worker	Pc	Useful	Let it be as it is now.
Bertels	Brenda	Other worker	Pc	Very useful	Let it be as it is now.
Bertels	Johan	Other worker	Pc	Useful	
Goossens	Jolien	Secondary school	Pc	Not so useful	Change some parts.
Vervaeren	Myriam	Other worker	Pc	Very useful	Let it be as it is now.
	Melissa	teacher	Pc	Useful	Let it be as it is now.
Bonné	Kris	Other worker	Pc	Useful	
Sutens	Tessa	University student	Pc	Useful	Let it be as it is now.
Gerits	Marie-Jeanne	Other worker	Pc	Useful	Other.
Geert		Other worker	Pc	Very useful	
Jan	Roost	Other worker	Pc	Useful	Remove some parts.
Van Overdijn	Bart	Other worker	Pc	Very useful	
anonymous		Other worker	Dvd reader and tv	Very useful	
	Annick	unemployed	Pc	Useful	
Froyen	Peter	Other worker	Pc	Useful	
	Alexander	University student	Pc	Very useful	
Haesevoets	Gert	Other worker	Pc	Useful	
	Daisy	University student	Dvd reader and tv	Useful	
Rutten		Other worker	Pc	Useful	
Linsen		Worker in a hotel	Dvd reader and tv	Useful	
anonymous		University student	Pc	Very useful	
Andries	Jeroen	Other worker	Pc	Very useful	
anonymous		University student	Pc	Not useful	
Christiaens		Worker in a hotel	Dvd reader and tv	Not so useful	
	Johan	Other worker	Pc	Useful	Other.
Vandueren	Pieter	Other worker	Pc	Very useful	
	Riet	Other worker	Dvd reader and tv	Useful	
Schippers	Mathijs	Other worker	Pc	Useful	
Arnols	Greet	Other worker	Pc	Useful	
Vliegen		University student	Dvd reader and tv	Not so useful	
	Cyriel	Other worker	Pc	Useful	
Motmans	Frank	Other worker	Pc	Useful	
	Hans	Worker in a hotel	Pc	Not so useful	Other.
Minsen	Jessie	Other worker	Pc	Very useful	
Vangelooven	Ruben	University student	Pc	Useful	

Driesen	Stefan	Other worker	Pc	Useful	
Kusters		Other worker	Dvd reader and tv	Useful	
Peeters	Carrie	Other worker	Pc	Very useful	
	Karliën	University student	Pc	Useful	
anonymous		Other worker	Pc	Not so useful	Change some parts.
Miermans	Michael	University student	Pc	Useful	
Lauritano	S	Other worker	Pc	Useful	
	Lies	Worker in a hotel		Not so useful	
Schrijvers	D	Other worker	Pc	Useful	
Berger		Other worker	Dvd reader and tv	Useful	
Machiëls		Other worker	Pc	Useful	
	Jo	University student	Pc	Useful	
anonymous		University student	Pc	Useful	
Aerts		Other worker	Pc	Useful	
Henderix	Jan	University student	Pc	Useful	
Van Walle	Jorven	University student	Pc	Useful	
Bielen		Other worker	Pc	Useful	
Marieke	Huysmans	Other worker	Pc	Useful	
Dehing	Ellen	University student	Pc	Useful	
Melischek	Christian	Secondary school student	Dvd reader and tv	Very useful	Let it be as it is now.
Talboom	Kathleen	Worker in a hotel	Dvd reader and tv	Not so useful	Add some parts.
Willems	Michiel	Secondary school student	Pc	Not useful	Other.
Wijnen	Nanna	University student	Pc	Very useful	
Vangeel	Christophe	Other worker	Dvd reader and tv	Not so useful	
De Rijck	Jan	Worker in a hotel	Pc	Useful	Add some parts.
Derdeyn	Jolien	University student	Pc	Useful	Let it be as it is now.
Willems	Filip	Secondary school student	Pc	Not so useful	Add some parts.
Ghyoot	Yves	Secondary school student	Pc	Useful	
Taeymans	Jurgen	Secondary school student	Dvd reader and tv	Not so useful	
Janssen	Shari	Other worker	Dvd reader and tv	Useful	Remove some parts.
Jozef	Verckens	University student	Pc	Useful	
Dimitri	Kok	Secondary school student	Pc	Useful	
Dioos	Heleen	Secondary school student	Pc	Useful	Let it be as it is now.
Depauw	Natan	Other worker	Pc	Useful	Add some parts.
Van Echelpoel	Inger	University student	Dvd reader and tv	Useful	
Luycx	Jessica	Worker in a hotel	Pc	Very useful	Let it be as it is now.
de Ridder	Iris	Other worker	Pc	Very useful	
Mampaey	Yanick	Other worker	Pc	Useful	Add some parts.
Nys	Isabel	Worker in a hotel	Dvd reader and tv	Very useful	Change some parts.
Gijssels	Niels	Other worker	Pc	Useful	Remove some parts.
Van Gerwen	Ellen	Other worker	Pc	difficult	Other.
Verhoeven	Sebastiaan	Secondary school student	Dvd reader and tv	Useful	
Geussens	Vincent	Other worker	Pc	Useful	Let it be as it is now.
Wouters	Evert	Secondary school student	Pc	Useful	Let it be as it is now.
Neetens	Gertjan	Secondary school student	Dvd reader and tv	Useful	Let it be as it is now.
Appels	Nadine	Worker in a hotel		Very useful	Let it be as it is now.
Benoy	Jozef	University student	Pc	Not so useful	
Geenen	Sara	Secondary school student	Pc	Useful	Add some parts.
Brauwers	Femke	University student	Pc	Useful	Let it be as it is now.
anonymous		Secondary school student	Pc	Very useful	
Horemans	Kirsten	University student	Pc	Useful	
Hofkens	Marijke	Secondary school student		Not so useful	Other.
Cambier	Sara	Other worker	Pc	Useful	Other.
Peeters	Paul	Secondary school student	Pc	Not useful	
Wielandts	Liesje	restaurant	Pc	Very useful	
Van Linden	Frank	University student	Pc	Useful	
Ceunen	Filip	Worker in a hotel	Dvd reader and tv	Useful	
Jacobs	Tomas	Other worker	Pc	Very useful	
Maerevoet	Jente	Secondary school student	Pc	Useful	
Ivers	Guy	University student	Pc	Very useful	
Wit	Danielle	Secondary school student	Pc	Not so useful	
Jansegers	Yannick	Secondary school student	Pc	Useful	
Liesbeth	Rottiers	University student	Pc	Very useful	
	Frank	Other worker	Pc	Useful	
anonymous		Worker in a hotel		Useful	
Hanne	Geys	Other worker	Pc	Useful	Let it be as it is now.
Ben	Maes	Other worker	Pc	Useful	Let it be as it is now.
Anjo	Geboers	Other worker	Pc	Very useful	Let it be as it is now.
Toon	Geys	Other worker	Pc	Useful	Let it be as it is now.
Chris	Fonteyn	Other worker	Pc	Useful	Let it be as it is now.
Willy	Maes	Other worker	Pc	Useful	Let it be as it is now.

Goele	Brusselsaers	Other worker	Pc	Useful	Let it be as it is now.
anthonio	maimon	Secondary school student	Pc	Not so useful	Let it be as it is now.
Lotte	Geys	Other worker	Pc	Useful	Other.
Sara	Lyytikäinen	Other worker	Pc	Useful	Change some parts.

TOTAL 150

Pc	125	Very useful	31	Remove some parts.	3
Dvd reader and tv	20	Useful	95	Add some parts.	8
not aswered	5	Not so useful	20	Change some parts.	2
		Not useful	3	Let it be as it is now.	42
		difficult	1	Other.	10
				not aswered	80

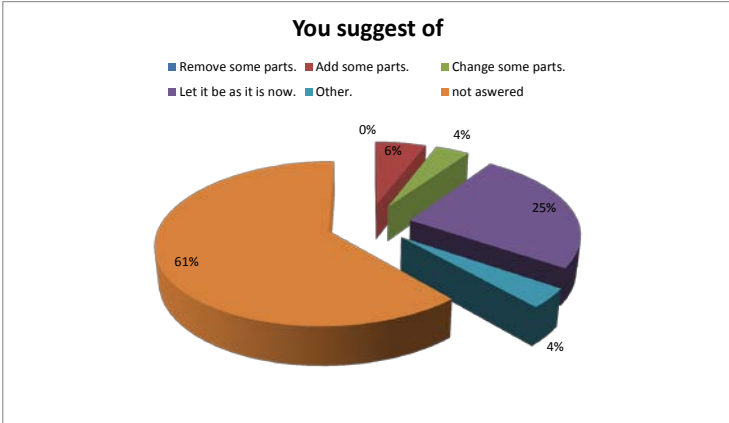
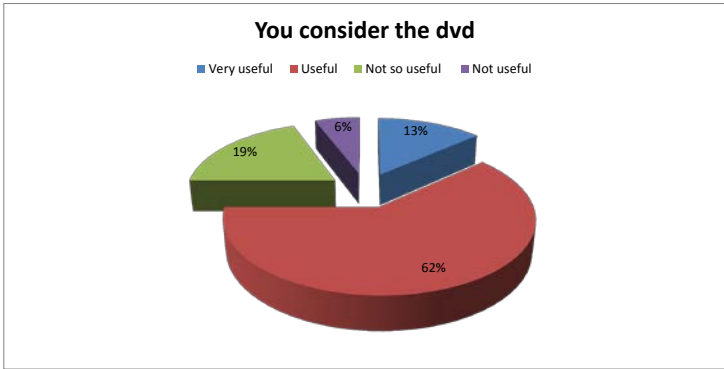
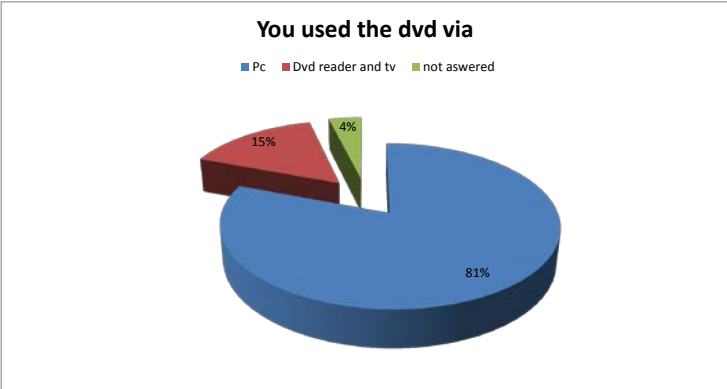


STUDENTS (UNIVERSITARY AND SECONDARY SCHOOL)

Name (Nome)	Surname (Cognome)	Position (categoria)	You used the dvd via (hai fruito il dvd con quale dispositivo?)	You consider the dvd (consideri il dvd)	You suggest of (all the answers you like): (io suggerisco di... scegli una delle possibilità)
Knubben	Sharmaine	University student	Pc	Useful	Let it be as it is now.
anonymous		Secondary school student	Pc	Useful	Let it be as it is now.
Kessels	Daisy	Secondary school student	Dvd reader and tv	Useful	Let it be as it is now.
Oosterbos	Niels	University student	Pc	Useful	Let it be as it is now.
anonymous		Secondary school student	Pc	Not so useful	Change some parts.
Paulussen	Tom	University student	Pc	Useful	Let it be as it is now.
anonymous		University student	Pc	Useful	
Heylen	Vicky	University student	Pc	Useful	
Geebelen	Griet	University student	Pc	Not so useful	Add some parts.
Goossens	Jolien	Secondary school student	Pc	Not so useful	Change some parts.
Sutens	Tessa	University student		Useful	Let it be as it is now.
	Alexander	University student	Pc	Very useful	
	Daisy	University student	Dvd reader and tv	Useful	
anonymous		University student	Pc	Very useful	
anonymous		University student	Pc	Not useful	
Vliegen		University student	Dvd reader and tv	Not so useful	
Vangelooven	Ruben	University student	Pc	Useful	
	Karliën	University student	Pc	Useful	
Miermans	Michael	University student	Pc	Useful	
	Jo	University student	Pc	Useful	
anonymous		University student	Pc	Useful	
Henderix	Jan	University student	Pc	Useful	
Van Walle	Jorven	University student	Pc	Useful	
Dehing	Ellen	University student	Pc	Useful	
Meischek	Christian	Secondary school student	Dvd reader and tv	Very useful	Let it be as it is now.
Willems	Michiel	Secondary school student	Pc	Not useful	Other.
Wijnen	Nanna	University student	Pc	Very useful	
Derdeyn	Jolien	University student	Pc	Useful	Let it be as it is now.
Willems	Filip	Secondary school student	Pc	Not so useful	Add some parts.
Ghyoot	Yves	Secondary school student	Pc	Useful	
Taeymans	Jurgen	Secondary school student	Dvd reader and tv	Not so useful	
Jozeif	Verckens	University student	Pc	Useful	
Dimitri	Kok	Secondary school student	Pc	Useful	
Dioos	Heleen	Secondary school student	Pc	Useful	Let it be as it is now.
Van Echelpoel	Inger	University student	Dvd reader and tv	Useful	
Verhoeven	Sebastiaan	Secondary school student	Dvd reader and tv	Useful	
Wouters	Evert	Secondary school student	Pc	Useful	Let it be as it is now.
Neetens	Gertjan	Secondary school student	Dvd reader and tv	Useful	Let it be as it is now.
Benoy	Jozeif	University student	Pc	Not so useful	
Geenen	Sara	Secondary school student	Pc	Useful	Add some parts.
Brauwers	Femke	University student	Pc	Useful	Let it be as it is now.
anonymous		Secondary school student	Pc	Very useful	
Horemans	Kirsten	University student	Pc	Useful	
Hofkens	Marijke	Secondary school student		Not so useful	Other.
Peeters	Paul	Secondary school student	Pc	Not useful	
Van Linden	Frank	University student	Pc	Useful	
Maerevoet	Jente	Secondary school student	Pc	Useful	
Ivers	Guy	University student	Pc	Very useful	
Wit	Danielle	Secondary school student	Pc	Not so useful	
Jansegers	Yannick	Secondary school student	Pc	Useful	
Liesbeth	Rottiers	University student	Pc	Very useful	
antonio	maimon	Secondary school student	Pc	Not so useful	Let it be as it is now.

TOTAL 52

Pc	42	Very useful	7	Remove some parts.	0
Dvd reader and tv	8	Useful	32	Add some parts.	3
not aswered	2	Not so usefui	10	Change some parts.	2
		Not usefui	3	Let it be as it is now.	13
				Other.	2
				not aswered	32



WORKERS

Name (Nome)	Surname (Cognome)	Position (categoria)	You used the dvd via (hai fruito il dvd con quale dispositivo?)	You consider the dvd (consideri il dvd)	You suggest of (all the answers you like): (io suggerisco di... scegli una delle possibilità)
Konanowicz	Erik	Other worker	Pc	Useful	Let it be as it is now.
Hermans	Stefan	Other worker	Pc	Useful	Add some parts.
Cludts	Maarten	Other worker	Pc	Very useful	
Hertogs	Kimberly	Other worker	Pc	Very useful	Let it be as it is now.
Grieten	Christof	Other worker	Pc	Useful	Other.
Simoens	Cynthia	Other worker	Pc	Very useful	Let it be as it is now.
Lambertz	Hans	Other worker	Pc	Very useful	
Grauwels	Sarah	Other worker	Pc	Useful	Let it be as it is now.
Bartoli	Laura	Other worker	Pc	Useful	Let it be as it is now.
Achten	Jeroen	Other worker	Pc	Not so useful	Add some parts.
Verschakelen	Elke	Worker in a hotel	Pc	Very useful	Let it be as it is now.
Leenaerts	Sara	Other worker	Pc	Not so useful	
Verstappe	Johnny	Other worker	Pc	Useful	Let it be as it is now.
Konanowicz	Lindsey	nurse	Pc	Useful	Add some parts.
Spallina	Emanuela	Other worker	Pc	Useful	Let it be as it is now.
Segers	Liesbeth	retired	Pc	Useful	Let it be as it is now.
Verbruggen	Janina	Other worker	Pc	Useful	Other.
Clijsters	Dirk	Other worker	Pc	Useful	Other.
Clijsters	Geert	Other worker	Pc	Useful	
	Jos	Worker in a hotel	Dvd reader and tv	Not so useful	Add some parts.
Roost	Jan	Other worker	Pc	Very useful	
Vissers	Jeroen	Other worker	Pc	Useful	Let it be as it is now.
Vliegen	Ilse	Other worker	Pc	Useful	Let it be as it is now.
Groenen	Ilse	Other worker	Pc	Useful	Change some parts.
Castro	Jos	Other worker	Pc	Very useful	Let it be as it is now.
Orlando	Theresa	Other worker	Pc	Useful	Other.
Matthys	Ben	Other worker	Pc	Not so useful	
Thaens	Andy	garage owner	Pc	Useful	Add some parts.
Bleukx	Annelies	worker in a restaurant	Pc	Very useful	
Das	Nele	Other worker	Pc	Useful	Let it be as it is now.
Huygen	Sylvie	Other worker	Pc	Useful	Other.
Van Pol	Katrien	Other worker	Pc	Useful	Let it be as it is now.
Bertels	Brenda	Other worker	Pc	Very useful	Let it be as it is now.
Bertels	Johan	Other worker	Pc	Useful	
Vervaeeren	Myriam	Other worker	Pc	Very useful	Let it be as it is now.
	Melissa	teacher	Pc	Useful	Let it be as it is now.
Bonné	Kris	Other worker	Pc	Useful	
Gerits	Marie-Jeanne	Other worker	Pc	Useful	Other.
Geert		Other worker	Pc	Very useful	
Jan	Roost	Other worker	Pc	Useful	Remove some parts.
Van Overdijn	Bart	Other worker	Pc	Very useful	
anonymous		Other worker	Dvd reader and tv	Very useful	
	Annick	unemployed	Pc	Useful	
Froyen	Peter	Other worker	Pc	Useful	
Haesevoets	Gert	Other worker	Pc	Useful	
Rutten		Other worker	Pc	Useful	
Linsen		Worker in a hotel	Dvd reader and tv	Useful	
Andries	Jeroen	Other worker	Pc	Very useful	
Christiaens		Worker in a hotel	Dvd reader and tv	Not so useful	
	Johan	Other worker	Pc	Useful	Other.
Vandueren	Pieter	Other worker	Pc	Very useful	
	Riet	Other worker	Dvd reader and tv	Useful	
Schippers	Mathijs	Other worker	Pc	Useful	
Arnols	Greet	Other worker	Pc	Useful	
	Cyriel	Other worker	Pc	Useful	
Motmans	Frank	Other worker	Pc	Useful	
	Hans	Worker in a hotel	Pc	Not so useful	Other.
Minsen	Jessie	Other worker	Pc	Very useful	
Driesen	Stefan	Other worker	Pc	Useful	
Kusters		Other worker	Dvd reader and tv	Useful	
Peeters	Carrie	Other worker	Pc	Very useful	
anonymous		Other worker	Pc	Not so useful	Change some parts.

Lauritano	S	Other worker	Pc	Useful	
	Lies	Worker in a hotel		Not so useful	
Schrijvers	D	Other worker	Pc	Useful	
Berger		Other worker	Dvd reader and tv	Useful	
Machiels		Other worker	Pc	Useful	
Aerts		Other worker	Pc	Useful	
Bielen		Other worker	Pc	Useful	
Marieke	Huysmans	Other worker	Pc	Useful	
Talboom	Kathleen	Worker in a hotel	Dvd reader and tv	Not so useful	Add some parts.
Vangeel	Christophe	Other worker	Dvd reader and tv	Not so useful	
De Rijck	Jan	Worker in a hotel	Pc	Useful	Add some parts.
Janssen	Shari	Other worker	Dvd reader and tv	Useful	Remove some parts.
Depauw	Natan	Other worker	Pc	Useful	Add some parts.
Luyckx	Jessica	Worker in a hotel	Pc	Very useful	Let it be as it is now.
de Ridder	Iris	Other worker	Pc	Very useful	
Mampaey	Yanick	Other worker	Pc	Useful	Add some parts.
Nys	Isabel	Worker in a hotel	Dvd reader and tv	Very useful	Change some parts.
Gijssels	Niels	Other worker	Pc	Useful	Remove some parts.
Van Gerwen	Ellen	Other worker	Pc	difficult	Other.
Geussens	Vincent	Other worker	Pc	Useful	Let it be as it is now.
Appels	Nadine	Worker in a hotel		Very useful	Let it be as it is now.
Cambier	Sara	Other worker	Pc	Useful	Other.
Wielandts	Liesje	restaurant	Pc	Very useful	
Ceunen	Filip	Worker in a hotel	Dvd reader and tv	Useful	
Jacobs	Tomas	Other worker	Pc	Very useful	
	Frank	Other worker	Pc	Useful	
anonymous		Worker in a hotel		Useful	
Hanne	Geys	Other worker	Pc	Useful	Let it be as it is now.
Ben	Maes	Other worker	Pc	Useful	Let it be as it is now.
Anjo	Geboers	Other worker	Pc	Very useful	Let it be as it is now.
Toon	Geys	Other worker	Pc	Useful	Let it be as it is now.
Chris	Fonteyn	Other worker	Pc	Useful	Let it be as it is now.
Willy	Maes	Other worker	Pc	Useful	Let it be as it is now.
Goele	Brusselaers	Other worker	Pc	Useful	Let it be as it is now.
Lotte	Geys	Other worker	Pc	Useful	Other.
Sara	Lyttikäinen	Other worker	Pc	Useful	Change some parts.

TOTAL 98

Pc	83	Very useful	24	Remove some parts.	3
Dvd reader and tv	12	Useful	63	Add some parts.	9
not aswered	3	Not so useful	10	Change some parts.	4
		Not useful	0	Let it be as it is now.	27
		Difficult	1	Other.	11
				not aswered	44

